

Wayne County 911



Annual Report 2011

Submitted by:

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Section 1. PERSONNEL

As of December 31, 2011:

Total number of department employees:	35
Consisting of: Administration	3
Public Safety Dispatch Supervisors	4
Public Safety Dispatchers	21
Substitute Pub. Safety Dispatchers	7

	2011	2010
Total regular FT hours worked:	44,320.00	42,523.25
Total regular Substitute hours worked:	2249.75	1371.00
Total regular overtime hours:	1272.75	1274.00
Total overtime (1 ½)	4129.00	3195.75

Section 2. EVENT SUMMARY

This report (next four pages) entitled "Event Summary" lists all valid incident types, and the total occurrence of each event type in CAD. Each CAD record can have only one incident code. Some incidents could fit in more than a single category. For example, a personal injury motor vehicle accident could also result in a DWI arrest; a disturbance may also be a family trouble, etc. This is also true for EMS calls. However, the total number of incidents dispatched or received by this department is accurate, as each incident has only one incident code.

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Event	2011	2010	2009
Police Related Incident Types			
911 HANGUP	487	583	721
AIR TANK DETAIL	55	57	61
ALARM-BURG,INTRUSION,MOTION	1884	1965	1845
ANIMAL COMPLAINT	1229	1121	1126
ASSAULT	111	111	118
ASSIST TO CITIZEN	5705	5396	5382
ASSIST TO OTHER DEPARTMENT	823	870	741
ASSIST TO MOTORIST	929	1098	1097
BAD CHECK	31	55	75
BURGLARY	414	498	422
CRIMINAL MISCHIEF	669	773	792
COURT DETAIL	428	407	541
COURT SECURITY	44	47	52
DELAYED MVA	219	226	213
DETAIL	1937	1960	1726
DISTURBANCE	3352	3734	3685
DRIVING WHILE INTOX	294	290	345
FAMILY COURT PAPER SERVICE	1351	1077	1082
DOMESTIC VIOLENCE (FAM.TRBLE)	2036	2116	2031
AGGRAVATED HARASSMENT	593	734	801
HARASSMENT	382	494	557
JUVENILE PROBLEM	734	928	821
LARCENY	1563	1662	1544
MISSING PERSON	269	276	332
NOTIFICATION	1086	1063	957
ORDER OF PROTECTION SERVICE	406	468	406
OTHER (POLICE RELATED)	2112	2022	1836
PROPERTY DAMAGE MVA	2649	2814	2892
PROPERTY CHECK	15557	10341	7179
BEHAVIORAL DISORDER-PSYCH PROB	625	645	609
ROBBERY	14	9	19
SNOWMOBILE	38	53	36
SPECIAL INVESTIGATION	3053	3032	3383
SUBPOENA OR SUMMONS SERVICE	764	540	657
SUSPICIOUS CONDITION	2731	2522	2518
TRAFFIC STOP	24972	23519	25022
PRISONER/SUBJECT TRANSPORT	1272	1184	1415
TRESPASS/PROWLER	456	492	487
VEHICLE OR TRAFFIC COMPLAINT	3770	3788	4005
WARRANT ARREST	1337	1311	1587
Police Incident Total	86381	80281	79118

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Event	2011	2010	2009
EMS Related Incident Types			
ABDOMINAL PAIN-PROBLEM (1)	317	249	
ALLERGIC REACTIONS-STINGS (2)	105	78	
ANIMAL BITES- ATTACKS (3)	9	7	
BACK PAIN (5)	91	64	
BREATHING PROBLEMS (6)	902	801	
BURNS-EXPLOSIONS (7)	10	9	
CARDIAC OR RESP ARRREST-DTH (9)	68	58	
CHEST PAIN (10)	593	540	
CHOKING (11)	36	26	
CONVULSIONS-SEIZURES (12)	192	168	
DIABETIC PROBLEMS (13)	206	145	
ELECTROCUTION-LIGHTNING (15)	4	2	
EYE PROBLEMS-INJURIES (16)	6	10	
FALLS (17)	690	569	
HEADACHE (18)	58	41	
HEART PROBLEMS-A.I.C.D. (19)	127	119	
HEAT-COLD EXPOSURE (20)	18	8	
HEMORRHAGE-LACERATION (21)	203	205	
MATERNITY-CHILDBIRTH-MISCRIAGE (24)	54	41	
SICK PERSON (26)	1129	803	
STROKE (CVA) (28)	140	118	
TRAUMATIC INJURIES (30)	158	138	
UNCONSCIOUS - FAINTING (31)	313	224	
UNKNOWN PROBLEM (32)	13	25	
TRANS-INTERFAC-PALLIATIVE CARE (33)	11	22	
ALLERGIC REACTION	46	58	126
MEDICAL ALARM ACTIVATION	274	232	198
AIRWAY OBSTRUCTION	15	31	61
BURN	6	9	15
CARDIAC ARREST	14	14	33
CARDIAC PROBLEM	284	472	1241
STROKE	52	113	250
DIABETIC RELATED PROBLEM	67	113	265
GENERAL ILLNESS	752	957	2116
INJURY	610	739	1601
MATERNITY	31	49	98
OTHER (EMS RELATED)	163	183	227
POISONING (OR ACC.OVERDOSE)	7	4	28
RESPIRATORY ARREST	3	10	30
RESPIRATORY DISTRESS	372	514	1255
SEIZURE	80	140	331
STANDBY/FILL IN - EMS	173	164	74
TRANSPORT - MEDICAL	401	494	573
PERSON UNCONSCIOUS(BREATHING)	88	138	308
EMS Incident Total	8891	8904	8830

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Event	2011	2010	2009
Fire Incident			
FIRE/SMOKE ALARM ACTIVATION	638	619	589
BARN/STORAGE BLDG./GARAGE FIRE	20	12	28
CHIEF INVESTIGATION	187	189	213
CHIMNEY FIRE	31	22	35
COMMERICAL STRUCTURE FIRE	26	20	21
FLUSH JOB	1	3	1
FIRE POLICE REQUEST	0	2	2
ELECTRICAL FIRE	52	66	57
BRUSH/GRASS/WOODS FIRE	89	101	134
HAZARDOUS MATERIALS INCIDENT	0	0	5
HOUSE FIRE	121	99	115
INDUSTRIAL STRUCTURE FIRE	2	5	4
MULTI-FAM./APT COMPLEX FIRE	16	11	9
OTHER (FIRE RELATED)	185	166	179
OTHER (RESCUE RELATED)	21	25	20
REKINDLE	6	7	8
RUBBISH - DUMPSTER FIRE	31	17	14
STANDBY/FILL IN - FIRE/RESCUE	51	62	193
MOBILE HOME FIRE	12	17	8
WATER PROBLEM	195	156	149
WIRES,UTILITY POLE,TRANSFORMER	165	167	110
Fire Incident Total	1849	1766	1894
Multi Agency Incident Types			
ASSAULT-SEXUAL ASSAULT (4)	7	8	
CO-INHALATION-HAZMAT (8)	8	9	
DROWNING-DIVING-SCUBA ACCIDENT (14)	1	6	
INACCESSIBLE-ENTRAPMENT (22)	1	4	
OVERDOSE-POISONING (INGESTION) 23)	80	69	
PSYC-ABN BEHAV-SUICIDE ATT (25)	35	30	
GSW-PENETRATING TRAUMA (27)	9	4	
TRAFFIC-TRANS ACCIDENTS (29)	2	24	
AUTOMATIC CRASH NOTIFICATION (34)	0	0	
CO DETECTOR ACTIVATION	166	160	103
BOAT ASSIST/COMPLAINT	121	109	80
BOMB THREAT	1	0	2
POSSIBLE DEATH	48	63	84
GUNSHOT WOUND OR STABBING	12	10	17
HAZARDOUS CONDITIONS	674	555	451
OVERDOSE (ABUSE)	51	49	133
PEDESTRIAN STRUCK	34	36	44
PERSONAL INJURY MVA	571	566	544
VEHICLE FIRE	64	68	76
WATER RESCUE	16	10	10
Multi Agency Incident Total	1901	1780	1544

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Event	2011	2010	2009
TOTAL	99022	92731	91386
MISC CODES			
INVALID CFS **	371	440	502
NO INC CODE	0	0	0
Misc Total	371	440	502
GRAND TOTAL	99393	93171	91888

**A special incident code was created for incomplete incidents, or incidents created to test an address for incident history.

Section 3. AVERAGE DISPATCH TIMES

The next two reports, entitled "Average Dispatch Times" show an hourly breakdown of the number of calls for service received and the average time between the entry of the call for service (call sent) and the attachment of a unit (call dispatched). This report includes all police, fire, and EMS incident types.

This report is useful in determining when dispatch times are longer due to increased activity with fewer resources available. The 2011 summary is followed by the 2010 summary.

Wayne County 911—Annual Report 2011

Average Dispatch Times 2011

Average Dispatch Times
01/01/11 00:00:00 - 01/01/12 00:00:00

HOUR	# OF CALLS	# CAN-CELLED	# MISSING TIMES	# VALID CALLS	DISPATCH < 30	DISPATCH 30 - 60	DISPATCH 60 - 90	DISPATCH 90 - 120	DISPATCH > 120	AVERAGE
DISPATCH					SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	TIME
0	4251	3	970	3278	2990	261	151	104	286	00:00:51
1	3774	0	829	2945	2799	216	152	63	158	00:00:42
2	2840	1	508	2331	2127	205	119	51	144	00:00:47
3	2247	0	385	1862	1725	148	92	38	107	00:00:35
4	1950	0	428	1322	1403	129	83	40	92	00:00:50
5	1744	0	281	1463	1207	175	106	55	111	00:00:58
6	1945	2	392	1551	1246	179	102	50	221	00:02:31
7	2875	1	540	2334	1848	239	145	74	387	00:02:47
8	3802	1	616	3185	2631	304	168	128	413	00:02:35
9	4279	3	650	3626	2842	405	214	138	498	00:02:38
10	4600	2	721	3877	2908	397	294	130	661	00:03:11
11	4594	1	749	3844	2829	381	255	149	746	00:04:11
12	4603	2	630	3971	2810	379	261	178	773	00:03:45
13	4820	2	673	4145	3100	420	264	157	690	00:03:09
14	5213	1	787	4425	3318	453	286	176	760	00:03:32
15	5069	1	725	4343	3075	425	311	185	845	00:03:34
16	5298	3	752	4543	3065	544	353	183	895	00:04:04
17	5494	3	665	4826	3178	604	366	202	860	00:04:07
18	5095	4	737	4354	2860	538	351	188	859	00:04:49
19	4664	6	638	4020	2667	537	310	158	787	00:03:07
20	4957	4	576	4377	3112	588	308	177	603	00:02:24
21	5143	3	570	4570	3453	541	339	147	503	00:01:54
22	5134	2	505	4627	3737	512	245	132	382	00:01:20
23	4445	4	514	3927	3219	397	221	125	340	00:01:14
TOTALS	98836	49	14841	83946	64149	8977	5496	3028	12121	12.9

Average Dispatch Times 2010

Average Dispatch Times
01/01/10 00:00:00 - 01/01/11 00:00:00

DISPATCH	HOURLY	# OF CALLS	# CAN-CELLED	MISSING TIMES	# VALID CALLS	DISPATCH < 30	DISPATCH 30 - 60	DISPATCH 60 - 90	DISPATCH 90 - 120	DISPATCH > 120	AVERAGE
						SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	SECONDS (#) (%)	TIME
0		3944	1	1075	2868	2519 75.3	272 8.1	165 4.9	94 2.8	296 8.8	00:01:43
1		3313	2	768	2543	2336 78.4	241 8.1	125 4.2	61 2.1	201 6.8	00:01:42
2		2622	0	501	2121	1945 78.4	218 8.8	104 4.2	49 2.0	164 6.6	00:02:47
3		1805	0	444	1361	1291 76.6	154 9.1	90 5.3	34 2.0	116 6.9	00:01:28
4		1405	0	405	1000	932 72.5	163 12.7	73 5.7	35 2.7	83 6.5	00:01:07
5		1464	0	271	1193	1003 70.8	117 11.7	88 6.2	50 3.5	110 7.8	00:01:05
6		1898	0	366	1532	1152 65.0	226 12.8	108 6.1	54 3.0	232 13.1	00:02:44
7		2976	0	584	2391	1981 69.8	240 8.5	134 4.7	83 2.9	399 14.1	00:04:34
8		3965	0	647	3381	2659 70.3	297 7.8	204 5.4	105 2.8	519 13.7	00:03:09
9		4572	1	651	3920	3047 69.5	350 8.0	197 4.5	131 3.0	658 15.0	00:03:56
10		4626	0	647	3979	2990 67.6	381 8.6	222 5.0	144 3.3	688 15.5	00:03:52
11		4502	0	653	3849	2708 63.7	372 8.7	227 5.3	157 3.7	788 18.5	00:04:25
12		4428	1	596	3831	2647 62.7	406 9.6	257 6.1	147 3.5	768 18.2	00:03:47
13		4644	0	601	4043	2869 64.5	422 9.5	284 6.4	150 3.4	724 16.3	00:03:27
14		5181	0	709	4472	3191 64.5	471 9.5	272 5.5	175 3.5	837 16.9	00:03:46
15		5268	1	709	4558	3127 62.2	478 9.5	302 6.0	189 3.8	933 18.6	00:04:49
16		5542	3	686	4853	3190 60.2	593 11.2	358 6.8	230 4.3	927 17.5	00:05:10
17		5236	4	690	4542	2885 58.0	657 13.2	345 6.9	176 3.5	912 18.3	00:04:47
18		4701	0	599	4102	2515 56.6	590 13.3	317 7.1	171 3.9	848 19.1	00:05:09
19		4333	0	569	3764	2280 55.2	540 13.1	300 7.3	173 4.2	834 20.2	00:04:27
20		4631	2	566	4063	2663 60.6	605 13.8	285 6.5	173 3.9	666 15.2	00:03:11
21		4474	1	526	3947	2663 62.0	601 14.0	300 7.0	155 3.6	573 13.4	00:02:43
22		4102	1	478	3623	2589 66.0	513 13.1	266 6.8	109 2.8	443 11.3	00:02:03
23		3540	1	451	3088	2304 67.4	429 12.6	227 6.6	97 2.8	359 10.5	00:01:43
TOTALS		93172	18	14130	79024	57486 65.2	9384 10.6	5250 6.0	2942 3.3	13078 14.8	

Section 4. JOB NUMBERS ISSUED

Six police agencies and one task force in Wayne County are currently issued job numbers, also called 911 numbers. Job numbers issued for 2011 are as follows:

	2011	2010	2009
Wayne Co. Sheriff's Office	33,560	29,163	25,661
Clyde Police Department	4045	3093	3867
Lyons Police Department	5867	6696	7532
Macedon Police Department	6373	5935	5287
Newark Police Department	6945	7220	7426
Wolcott Police Department	1212	1237	45 (began issuing in Nov. 2009)
WayneNET	149	95 (began issuing in Jan. 2010)	

Direct correlation of job numbers issued to the number of public generated calls for service handled is not possible from these figures alone, as the agencies use different criteria for issuing job numbers. Additionally, many incidents involve response by more than one agency. The State Police no longer record job numbers issued by 911, nor do the local police departments not listed above.

Section 5. INFORMATION REQUESTS

Information requests include Freedom of Information requests from the general public, special statistical requests from the agencies that we serve, subpoenas, and audio cd requests from the District Attorney's Office and the Public Defender's Office.

2011:	316
2010:	305
2009:	214

Section 6. AVERAGE CALL EVALUATION TIMES

Call evaluation time is the length of time between the creation of the CAD incident, and the routing of the call (from call taker to dispatcher). This includes all types of incidents, and relates to how quickly the dispatchers gather and enter information for incident routing and dispatching. The 2011 report is followed by the 2010 report.

Average Call Evaluation Times 2011

Average Call Evaluation Times
01/01/11 00:00:00 - 01/01/12 00:00:00

HOUR EVAL	# OF CALLS	# CAN- CELLED	MISSING TIMES	# VALID CALLS	CALL EVAL < 30	CALL EVAL 30 - 60		CALL EVAL 60 - 90		CALL EVAL 90 - 120		CALL EVAL > 120		AVERAGE CALL TIME	
						SECONDS (#)	(%)	SECONDS (#)	(%)	SECONDS (#)	(%)	SECONDS (#)	(%)		SECONDS (#)
0	4251	3	970	3278	2797	73.8	247	6.5	214	5.6	180	4.7	354	9.3	00:00:32
1	3774	0	829	2945	2616	77.2	211	6.2	185	5.5	143	4.2	233	6.9	00:00:27
2	2840	1	508	2331	1945	73.5	183	6.9	173	6.5	135	5.1	210	7.9	00:00:31
3	2247	0	385	1862	1582	75.0	137	6.5	117	5.5	111	5.3	163	7.7	00:00:29
4	1950	0	428	1522	1232	70.5	145	8.3	118	6.8	85	4.9	167	9.6	00:00:35
5	1744	0	281	1463	1003	60.6	157	9.5	168	10.2	140	8.5	186	11.2	00:00:44
6	1945	2	392	1551	1004	55.8	192	10.7	186	10.3	155	8.6	261	14.5	00:00:51
7	2875	1	540	2334	1553	57.7	278	10.3	265	9.8	243	9.0	354	13.1	00:01:07
8	3802	1	616	3185	2214	60.8	386	10.6	339	9.3	257	7.1	448	12.3	00:01:08
9	4279	3	650	3626	2407	58.8	445	10.9	400	9.8	272	6.6	573	14.0	00:00:54
10	4600	2	721	3877	2392	54.5	533	12.1	434	9.9	341	7.8	690	15.7	00:01:14
11	4594	1	749	3844	2352	53.9	518	11.9	455	10.4	346	7.9	689	15.8	00:01:02
12	4603	2	630	3971	2351	53.4	519	11.8	468	10.6	340	7.7	723	16.4	00:01:03
13	4820	2	673	4145	2655	57.3	527	11.4	450	9.7	354	7.6	645	13.9	00:01:04
14	5213	1	787	4425	2863	57.3	582	11.7	538	10.8	363	7.3	647	13.0	00:01:17
15	5069	1	725	4343	2645	54.6	611	12.6	521	10.8	349	7.2	715	14.8	00:00:59
16	5298	3	752	4543	2617	51.9	646	12.8	571	11.3	438	8.7	768	15.2	00:00:59
17	5494	3	665	4826	2785	53.5	641	12.3	564	10.8	419	8.0	801	15.4	00:01:01
18	5095	4	737	4354	2449	51.1	621	12.9	570	11.9	399	8.3	757	15.8	00:01:07
19	4664	6	638	4020	2302	51.6	542	12.2	523	11.7	383	8.6	709	15.9	00:00:58
20	4957	4	576	4377	2703	56.5	519	10.8	498	10.4	388	8.1	680	14.2	00:00:56
21	5143	3	570	4570	3127	62.8	513	10.3	430	8.6	336	6.7	577	11.6	00:00:46
22	5134	2	505	4627	3437	68.6	409	8.2	394	7.9	277	5.5	491	9.8	00:00:48
23	4445	4	514	3927	3043	70.7	344	8.0	305	7.1	220	5.1	390	9.1	00:00:41
TOTALS	98836	49	14841	83946	56074	59.8	9906	10.6	8886	9.5	6674	7.1	12231	13.0	

Average Call Evaluation Times 2010

Average Call Evaluation Times
01/01/10 00:00:00 - 01/01/11 00:00:00

HOUR EVAL	# OF CALLS	# CAN- CELLED	MISSING # TIMES	# VALID CALLS	CALL EVAL < 30		CALL EVAL 30 - 60		CALL EVAL 60 - 90		CALL EVAL 90 - 120		CALL EVAL > 120		AVERAGE CALL TIME
					SECONDS (#)	(%)	SECONDS (#)	(%)	SECONDS (#)	(%)	SECONDS (#)	(%)	SECONDS (#)	(%)	
0	3944	1	1075	2868	2322	69.4	276	8.2	219	6.5	203	6.1	326	9.7	00:00:36
1	3313	2	768	2543	2126	71.7	265	8.9	191	6.4	156	5.3	226	7.6	00:00:38
2	2622	0	501	2121	1774	71.5	207	8.3	166	6.7	112	4.5	221	8.9	00:00:31
3	1805	0	444	1361	1151	68.3	142	8.4	149	8.8	107	6.4	136	8.1	00:00:37
4	1405	0	405	1000	798	62.1	131	10.2	120	9.3	86	6.7	151	11.7	00:00:47
5	1464	0	271	1193	845	59.7	145	10.2	145	10.2	93	6.6	188	13.3	00:00:47
6	1898	0	366	1532	904	51.0	220	12.4	223	12.6	167	9.4	258	14.6	00:01:10
7	2976	0	585	2391	1626	57.3	304	10.7	307	10.8	242	8.5	358	12.6	00:00:55
8	3965	0	584	3381	2239	59.2	411	10.9	335	8.9	281	7.4	518	13.7	00:01:01
9	4572	1	651	3920	2559	58.4	482	11.0	383	8.7	310	7.1	649	14.8	00:01:00
10	4626	0	647	3979	2478	56.0	517	11.7	437	9.9	328	7.4	665	15.0	00:00:59
11	4502	0	653	3849	2219	52.2	495	11.6	447	10.5	355	8.3	736	17.3	00:01:13
12	4428	0	596	3831	2224	52.6	542	12.8	468	11.1	333	7.9	658	15.6	00:01:05
13	4644	0	601	4043	2400	53.9	609	13.7	482	10.8	321	7.2	637	14.3	00:00:57
14	5181	0	709	4472	2752	55.6	670	13.5	499	10.1	331	6.7	694	14.0	00:00:55
15	5268	1	709	4558	2684	53.4	665	13.2	540	10.7	376	7.5	764	15.2	00:01:18
16	5542	3	686	4853	2823	53.3	817	15.4	573	10.8	415	7.8	670	12.6	00:01:48
17	5236	4	690	4542	2556	51.4	738	14.8	615	12.4	410	8.2	656	13.2	00:00:54
18	4701	0	599	4102	2209	49.7	694	15.6	577	13.0	376	8.5	585	13.2	00:00:58
19	4333	0	569	3764	1895	45.9	693	16.8	541	13.1	385	9.3	613	14.9	00:00:59
20	4631	2	566	4063	2357	53.7	583	13.3	464	10.6	391	8.9	597	13.6	00:01:15
21	4474	1	526	3947	2399	55.9	618	14.4	462	10.8	297	6.9	516	12.0	00:00:50
22	4102	1	478	3623	2360	60.2	501	12.8	411	10.5	241	6.1	407	10.4	00:00:43
23	3540	1	451	3088	2116	61.9	428	12.5	325	9.5	193	5.6	354	10.4	00:00:42
TOTALS	93172	18	14130	79024	49816	56.5	11153	12.7	9079	10.3	6509	7.4	11583	13.1	

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Section 7. CALL BREAKDOWN BY VILLAGE OR TOWN

The following reports show calls for service by town or village for selected incident types that may be of interest to track. Again, this is a reflection of the incidents as recorded in CAD. The final outcome of an incident is sometimes different than the reported problem.

Burglaries

VILLAGE	2011	2010	2009	TOWN	2011	2010	2009
Clyde	14	13	28	Arcadia	23	29	20
Lyons	31	26	28	Butler	4	9	2
Macedon	2	5	5	Galen	15	13	16
Newark	57	63	60	Huron	9	16	10
Palmyra	16	20	7	Lyons	3	19	15
Red Creek	4	1	3	Macedon	16	18	21
Sodus	9	20	13	Marion	12	18	10
Sodus Point	13	10	13	Ontario	22	48	44
Wolcott	10	15	8	Palmyra	18	17	18
				Rose	23	21	11
				Savannah	7	11	11
				Sodus	36	51	28
				Walworth	17	14	18
				Williamson	26	30	21
				Wolcott	22	10	9
Total Village:	156	173	165	Total Town:	253	324	254

COUNTY TOTAL	409
Out of county dispatched by this office:	5
2010 Total:	497
2009 Total:	425

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“Family Troubles” (domestic disputes)

VILLAGE	2011	2010	2009	TOWN	2011	2010	2009
Clyde	104	93	94	Arcadia	111	95	104
Lyons	201	159	185	Butler	23	34	33
Macedon	27	32	19	Galen	31	46	46
Newark	165	240	269	Huron	32	38	28
Palmyra	79	104	71	Lyons	32	50	41
Red Creek	23	20	11	Macedon	145	108	101
Sodus	78	69	62	Marion	80	82	100
Sodus Point	22	27	24	Ontario	177	143	146
Wolcott	38	78	72	Palmyra	88	106	94
				Rose	53	58	44
				Savannah	59	54	59
				Sodus	169	136	148
				Walworth	92	95	103
				Williamson	133	174	117
				Wolcott	54	69	55
Total Village:	737	822	807	Total Town:	1279	1288	1219

COUNTY TOTAL	2016
Out of county dispatched by this office:	20
2010 Total:	2110
2009 Total:	2036

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Criminal Mischief

VILLAGE	2011	2010	2009	TOWN	2011	2010	2009
Clyde	22	42	31	Arcadia	28	32	33
Lyons	49	43	65	Butler	5	9	13
Macedon	3	4	11	Galen	12	9	13
Newark	114	109	152	Huron	21	37	9
Palmyra	40	33	23	Lyons	12	12	8
Red Creek	6	3	4	Macedon	36	48	50
Sodus	19	39	23	Marion	25	31	36
Sodus Point	8	13	15	Ontario	74	93	73
Wolcott	30	19	23	Palmyra	17	23	41
				Rose	14	15	21
				Savannah	8	9	10
				Sodus	35	31	45
				Walworth	40	36	29
				Williamson	36	66	48
				Wolcott	14	16	12
Total Village:	291	305	347	Total Town:	377	467	441

COUNTY TOTAL 668

Out of county dispatched by this office: 1

2010 Total: 772

2009 Total: 796

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Personal Injury Motor Vehicle Accident

VILLAGE	2011	2010	2009	TOWN	2011	2010	2009
Clyde	4	7	5	Arcadia	46	44	44
Lyons	7	12	11	Butler	18	23	14
Macedon	5	5	4	Galen	26	21	15
Newark	29	45	44	Huron	23	19	24
Palmyra	7	8	20	Lyons	30	16	15
Red Creek	0	1	1	Macedon	50	52	55
Sodus	2	2	2	Marion	18	14	22
Sodus Point	0	0	2	Ontario	69	69	48
Wolcott	5	2	3	Palmyra	20	24	25
				Rose	19	15	7
				Savannah	12	12	5
				Sodus	43	46	38
				Walworth	35	44	37
				Williamson	32	27	25
				Wolcott	12	24	19
Total Village:	59	82	92	Total Town:	453	450	393

COUNTY TOTAL	512
Out of county dispatched by this office:	61
2010 Total:	579
2009 Total:	603

Wayne County 911—Annual Report 2011

Property Damage Motor Vehicle Accident

VILLAGE	2011	2010	2009	TOWN	2011	2010	2009
Clyde	35	38	37	Arcadia	189	217	235
Lyons	117	111	119	Butler	79	62	71
Macedon	26	25	22	Galen	99	127	116
Newark	301	343	297	Huron	77	75	97
Palmyra	70	77	95	Lyons	96	102	106
Red Creek	6	5	7	Macedon	302	310	283
Sodus	36	30	49	Marion	82	77	85
Sodus Point	9	15	15	Ontario	266	308	303
Wolcott	41	53	38	Palmyra	111	126	143
				Rose	55	57	57
				Savannah	47	37	44
				Sodus	210	206	244
				Walworth	140	158	159
				Williamson	159	173	155
				Wolcott	69	60	97
Total Village:	641	697	679	Total Town:	1981	2095	2195

COUNTY TOTAL	2622
Out of county dispatched by this office:	27
2010 Total:	2792
2009 Total:	2910

Section 8. HOME EMERGENCY LINE PROTECTION

Wayne County 911 monitors the Home Emergency Line Protection (HELP) subscriber units. The HELP program is administered by the Department of Aging and Youth and began in December 1987. There are currently 175 units in the field monitored by 911. Dispatchers test the HELP units on a monthly basis with the client as well as annually with a caseworker.

The following data was provided by the Department of Aging and Youth.

Emergency assistance was given to 149 clients last year. An additional 41 false activations were sent resulting in %no help needed+. Alarms received involving smoke totaled 13, but none were due to a fire in progress.

HOME EMERGENCY LINE PROTECTION 2011

Unit Information 2011

10	New Units Purchased
43	Units Installed During Year
44	Units Removed
5	Back Up Units
2	Units - 585 Area Code
175	Total Units in the Field
132	Routine Battery Changes

Alarms Received 2011

48	Resulting in Hospitalization
149	Assistance Given Alarms
41	False Alarms Received
153	Low Battery Signal / Power Out
13	Alarms Involving Smoke
0	Fires in Progress
404	Total Alarms Received

Client Demographics

208	Total People Served
36	Male
172	Female

Living Arrangements

162	Live Alone
46	Live with Others

Age

11	Aged 40-55
52	Aged 56-75
145	Aged 76 +

By Fire District

Alton	3
Clyde	9
E. Palmyra	4
E. Williamson	2
Fairville	5
Lincoln	2
Lyons	24
Macedon /	
Macedon Center	10
Marbletown	3
Marion	7
Newark	41
North Rose.	7
Ontario	9
Palmyra	22
Red Creek	3
Rose	2
Savannah	6
Sodus	14
Sodus Center	3
Sodus Point	5
South Butler	2
Wallington	0
Walworth	3
W. Walworth	1
Williamson	7
Wolcott	14
Total	208

