

AGING AND YOUTH



2015 ANNUAL REPORT

Penny Shockley, Director
Amy Haskins, Aging Services Coordinator
Kathy McGonigal, Deputy Director of Youth Services

MISSION STATEMENT

The Wayne County Department of Aging and Youth exists to promote the independence, dignity, health, and quality of life of Wayne County residents and their families; to identify and prioritize community needs; and to plan, fund, and administer a coordinated system of services to meet these needs.

**Wayne County Department of Aging and Youth
Health Services Building
1519 Nye Road, Suite 300
Lyons, NY 14489**

Phone: (315) 946-5624

Fax: (315) 946-5649

**www.co.wayne.ny.us
aging@co.wayne.ny.us
youth@co.wayne.ny.us**

TABLE OF CONTENTS

AGING SERVICES

Overview	5
Demographic Overview of Seniors Served in 2015	7
Community and Caregiver Services	8
Aide Service	
Caregiver Services	
Case Management	
Information	
Personal Emergency Response System	
Transportation	
Information, Assistance, and Advocacy Services	9
Insurance Counseling	
Legal Assistance	
NY Connects: Choices for Long-Term Care in Wayne County	
Nutrition, Health, and Wellness Services	10
Farmers' Market Coupons	
Health Promotion	
Home Delivered Meals	
Home Delivered Meals Case Management	
Lunch Club 60	
Nutrition Counseling	
Nutrition Education	

YOUTH SERVICES

2015 Overview	13
Youth Department Direct Services	14
FACT	
Wayne County Runaway Program	
Sodus Point Park	
Youth Department Contract Services	19
Family Counseling Service of the Finger Lakes	
Pre-Trial Diversion Services	
Pre-Trial Homeless Program	
Wayne County Action Program Family Education	
Wayne County Action Program Intensive Crisis Respite	

APPENDIX

Organizational Chart	21
Aging Advisory Board.....	22
Youth Board.....	22

AGING OVERVIEW

New York State Area Agencies on Aging were established under the Older Americans Act of 1965 to respond to the needs of Americans age 60 and over. By providing home and community-based services, the Area Agencies on Aging (AAAs) make it possible for older adults to live with independence and dignity in their homes and communities for as long as possible. Services listed in the report are funded through the federal Older Americans Act, New York State, county government and other sources. Services like case management, aide service, nutrition programs, PERS units, and health insurance or long term care options counseling are essential and frequently not readily available elsewhere.

With people living longer and more and more people turning 60 every day, there is an increasing need for these vital services. Government initiatives are increasingly focused on achieving quality results through collaboration among medical and social service providers. It is hoped that these collaborations will enable scarce resources to be stretched to meet the increasing demand for services while still delivering quality services to people who depend on them.

There is also growing recognition of the value of prevention and the impact of social factors (such as income, access to food, transportation and housing) on people's ability to stay healthy and live at home. Thus there is a drive to provide comprehensive, coordinated services that address all of a person's needs in an effort to prevent stressful and expensive emergency room visits or hospital or nursing home admissions.

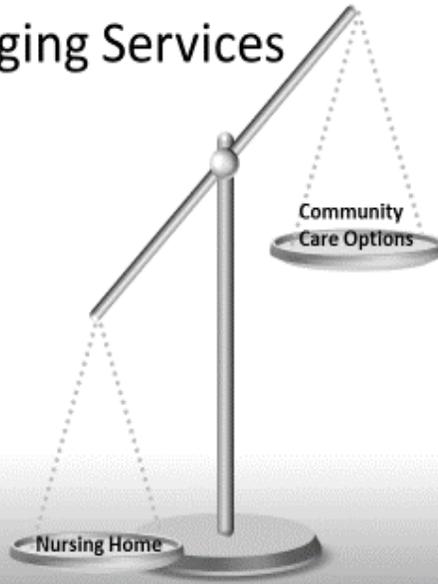
The Aging Services Network has played a key role in providing social interventions that delay or prevent more costly institutional care. Department staff recognize the significant impact community-based long term care services have on keeping seniors safely in their homes, out of hospitals and delaying and/or preventing placement in nursing facilities. I am very pleased to report that our Agency is taking active efforts to expand and keep up with the demand of providing these valuable preventive resources. We have expanded our efforts to collaborate with other organizations to provide the best, most comprehensive services possible through our participation on committees and work groups, through partnerships with other community organizations and through contracting for services.

We are always conscious of how to best use the resources we have available to provide the best services to the most people. Aging and Youth's annual cost for clients that receive four or more of the above mentioned long term care services (specifically case management, aide service, home delivered meals, and PERS) is approximately \$13,000. Although not all of our clients receive services from four or more of our programs, without the benefits of our services, many of our clients would be eligible for nursing home placement. The annual nursing home cost is approximately \$130,000. Our services provide valuable options for seniors to remain in their homes **and** are a significant savings to both the client and the taxpayers.

The Value of Aging Services

Nursing Home Placement

- \$2,500/week (room and board)
- \$130,000/year
- Primarily Medicaid funded
- Demand will continue to grow
- Over 500 people currently in nursing homes in Wayne County



Community Options

- \$250/week (5 meals, PERS, 4 hours of aide service, case management)
- \$13,000/year
- Community services can delay nursing home placement for up to 2 ½ years or more
- Seniors generally prefer to stay at home – “Age in Place”
- Services can also help to reduce hospitalizations, ED visits, etc. by ensuring good nutrition and better coordination with primary medical services.

If you delay one person's nursing home placement for 2 years, you have saved \$234,000. In 2015 we served over 600 people in at least one of those core programs. Over half of our clients are likely eligible for Nursing Home Placement today if not for our services.

WAYNE COUNTY'S AGING POPULATION

Compared to 10 years ago...	2005	2015
Population 60+	15142	19328 (27.64% increase)
Population 75+	5309 (35.06% of senior population)	6008 (31.08% of senior population, 13.17% increase)
Population 85+	1447 (9.56% of senior population)	1698 (8.79% of senior population, 17.35% increase)
Population 60+ who are low income	2273 (15.01% of senior population)	3568 (18.46% of senior population, 56.97% increase)
Population 60+ who are frail/disabled	4063 (26.83% of senior population)	5186 (26.83% of senior population, 27.64% increase)
Population 60+ who live alone	3765 (24.86% of senior population)	4599 (23.79% of senior population 22.15% increase)
Population 60+ who are “minorities”	624 (4.12% of senior population)	839 (4.34% of senior population 34.46% increase)

WHO WE SERVED

2015 OVERVIEW OF INDIVIDUALS SERVED IN WAYNE COUNTY	
Total individuals served	2,158
Under 60*	138
Age 60 – 74	1578
Age 75 – 84	812
Age 85+	337
Low income (<150% of federal poverty level)	833
Members of minority groups	98
Frail or disabled	866
Live alone	809

*While most services require participants to be age 60 or older, the Insurance Counseling, PERS (Personal Emergency Response System), and Lunch Club 60 programs allow us to serve individuals under age 60 in certain situations.



SNAP SHOT OF OUR SERVICES

COMMUNITY CAREGIVER UNIT

Brad Barrigar, Senior Caseworker
Don Combes, Services Assistant
Nicole Grevell, Caseworker
Marsha Walker, Caseworker
Dotty Whitcomb, RN (retired in April)

CONTRACTS: Life Time Care (Aide Services)
M. Sauer Company (PERS Units)

Aide Service *121 Total people served* *11,359 Hours of service*

The Department contracts with Lifetime Care to provide personal care and homemaker services. The cost of service to the client is based on income and the goal of the program is to help seniors continue to live safely and independently in their own homes or apartments and to provide respite to their caregivers.

The Department has begun discussions with other aide agencies regarding contracting in an effort to offer clients more options and to try to address the ongoing issue of a shortage of available aides. It is our hope that contracting with more than one agency will enable us to spread the workload around to improve the service to our clients. We are also in discussions with an agency to help us bring a “Consumer Directed” option to our Aide Service program. This option will enable clients to hire whomever they wish (including friends and family) and schedule with those people when it is most convenient.

Caregiver Services *30 Caregivers served* *1293 Hours of service and 60 months of PERS units provided*

Caregiver services include educational programs and support groups for caregivers of older persons as well as information and assistance, PERS and respite services. With the addition in 2015 of a Senior Caseworker, our Department plans on establishing both online and face to face caregiver support groups in 2016. We have also partnered with the Alzheimer’s Association since September 2015 to provide caregiver counseling to caregivers and family members of individuals impacted by dementia.

Case Management *287 People served* *1989 Hours of service*

Case management is provided to everyone who receives aide service but may also be provided on its own. Caseworkers are available to meet with seniors and their family members to assess the need for a variety of community-based services and to assist with identifying and implementing these services. The goal of case management is to assist seniors in preserving or increasing their independence and to stay safely in their own homes and apartments as long as possible.

Insurance Counseling

681 People served 1028 Hours of service

We provide unbiased information about Medicare, supplemental insurance, Medicare Advantage policies, Medicaid, Medicare buy-in programs, EPIC, and long term care insurance. We also help with understanding billing questions, filing claims and appeals, and comparing policy coverage. Information is provided in the format of monthly 101 classes or one-on-one individual sessions with a trained insurance counselor. While the volume of cases was not as high this year as it was last year, there was quite a bit of turnover in this department and there are a lot of training requirements to ensure that people stay up-to-date on all things Medicare.

Legal Assistance

54 People served 164 Hours of legal service

The Department contracts with Legal Assistance of Western New York to provide professional legal counseling and representation in civil matters to the seniors of Wayne County. Typical cases include will preparation, benefit denials, and consumer rights. We increased the size of the contract in 2015 in an effort to make the program available to more seniors.

NY Connects: Choices for Long-Term Care in Wayne County

<i>Options Counseling</i>	<i>621 People served</i>	<i>439 Hours of service</i>
<i>Long Term Care Counseling</i>	<i>109 People served</i>	<i>80 Hours of service</i>

Long-term care encompasses the wide range of services and supports available to people of all ages with both chronic and short-term care needs. NY Connects provides unbiased and comprehensive information to individuals and families trying to access appropriate long-term care services. The goal is to reduce the need for and delay entry into more costly institutional care by encouraging the use of community-based services and offering better coordinating care.

The NY Connects program is undergoing a tremendous expansion state-wide and is the primary source of information on long term care services across many disciplines including aging, developmental disabilities, and mental health. Much effort has been expended in forging relationships with all the other areas and developing systems for referrals and information sharing among several different agencies.

NUTRITION UNIT

- Lisa Zonneville, Nutrition Services Coordinator
- Sharon Morano, Palmyra Lunch Club 60 Manager
- Melissa Martinez, Wolcott Lunch Club 60 Manager
- Brenda Smith, Clyde Lunch Club 60 Manager

CONTRACTS:

- Faith United Methodist Church (Wolcott Lunch Club 60)
- Geri Morse, R.D. (nutrition counseling, nutrition education, menu planning)
- Home Meal Service, Inc. (home delivered meals, Sodus Lunch Club 60)
- St. John’s Catholic Church (Clyde Lunch Club 60)
- Town of Ontario (Ontario Lunch Club 60)
- Village of Newark (Newark Lunch Club 60)
- Village of Palmyra (Palmyra Lunch Club 60)
- Wayne ARC/Key Industries (meal preparation)

Farmers' Market Coupons: 680 Coupon booklets distributed

The Department serves as a distribution point for the farmers' market coupon program operated by the New York State Department of Agriculture and Markets. Each booklet contains \$20 in coupons that can be used the same as cash at local farmers' markets. We got a surprising increase in booklets this year of over 250. Our Nutrition Services Coordinator scheduled 19 distribution times in the community at lunch club sites and senior housing. We distributed over 160 more coupon books than last year minimizing the number we had to send back to the state for redistribution and providing more booklets to more seniors.

Health Promotion: 143 People served 1877 Encounters

Nurses check blood pressure, pulse, and weight monthly at free wellness clinics at several locations throughout the county — including all of our Lunch Club 60 centers, with the exception of Newark. In addition, some of our Lunch Club 60 centers host the Bone Builders exercise/osteoporosis prevention program. We also provide Chronic Disease Self-Management training for peer leaders and group participants.

In 2015 we pursued with the state being able to offer our own Chronic Disease Self-Management groups rather than operating under another organization's license and will be scheduling, marketing and tracking our own groups starting in 2016.

Home Delivered Meals: 208 People served 31012 Meals provided

Home delivered meals are provided through our contract with Home Meal Service, Inc. Any person who is unable to shop or prepare food or who is nutritionally at-risk is eligible to receive meals. Meals are planned by our registered dietitian and meet 1/3 RDA requirements.

HDM Case Management: 136 People served 158 Hours of service

Every individual receiving home delivered meals is reassessed annually and is contacted at least once every six months to make sure that the meals are meeting each client's needs. In 2015, our Department was conducting initial assessments and the contractor was conducting reassessments. Starting in 2016, we will be completing both assessments and reassessments.

Lunch Club 60: 255 People served 13199 Meals provided

Lunch Club 60 locations offer a number of programs and activities in addition to a hot, nutritious noontime meal. Centers are open from mid-morning to early afternoon Monday through Friday and meals are planned by our registered dietitian to meet all current dietary requirements. We hired on 2 sub-managers in 2015 to ensure that the sites would be able to be open when the manager is out for whatever reason. We encouraged our sites to participate in community activities and events. The Palmyra site went to the county fair on Senior Day. The Wolcott site collected pet food and donations for Habitat for Humanity.

Nutrition Counseling: 24 People served 36.25 Hours of service

Our registered dietitian is available to meet individually with individuals who are at nutritional risk because of their health or nutrition history, dietary intake, chronic illnesses, or medication use. Counseling is provided one-on-one by a registered dietitian. All of our case management clients and home delivered meals clients are screened for and offered nutrition counseling. It is available to others over 60 as well.

Nutrition Education:

348 People served

2182 Education contacts

Nutrition Education activities promote better nutrition, physical fitness, and health through information and instruction on nutrition topics of general interest. Information is provided in several formats on a monthly basis by our registered dietitian and nutrition services coordinator.

YOUTH SERVICES OVERVIEW

The Department of Aging and Youth, with the support of the Youth Advisory Board, is responsible for determining the need, planning, resource development, resource allocation, and monitoring of youth programs that are funded by the New York State Office of Children and Family Services (OCFS). Funds are allocated to agencies to provide programs for youth under twenty-one years of age that focus on preventive services, runaway and homeless youth, juvenile justice, education, recreation and youth development.

In the fall of 2011, the Child and Family Service Plan for the period 2012-2016 was developed as a joint collaboration of the Dept. of Aging and Youth (A&Y) and the Dept. of Social Services (DSS). The Plan identified prevention and youth development services as the two components that would have the most impact on youth in Wayne County for less cost. Unfortunately, due to reductions in youth services funding, prevention services are first to feel the impact. OCFS funds have been **reduced by over 60%** since 2008. The reduction of funds has made it extremely difficult to enhance preventive and youth development services.

Enhanced Collaboration and Strategic Planning

Wayne County Partnership for Strengthening Families

One positive result of budget reductions throughout Wayne County is that agencies realize that the only way to continue serving youth and families is by joining forces with other agencies. In the fall of 2011, A&Y started working closely with approximately 20 individuals to develop a Strategic Prevention Plan. This interagency collaboration included the faith-based community, local government, mental health services, health education, youth programs, criminal justice, schools, substance abuse treatment services and parents.

The Strategic Prevention Plan Committee was facilitated by Rob Lillis, a Planning, Research, and Evaluation Consultant. The consultant was funded by a Lyons, North Rose-Wolcott and Clyde-Savannah school based grant. Based on need, the group identified evidence based prevention strategies with the greatest potential to reduce alcohol, tobacco and other drug use, as well as other behaviors such as bullying, depression, and self-injury.

In May of 2012 the **Wayne County Partnership for Strengthening Families** (WCPSF) was developed. The lead agency for the WCPSF is the Dept. of Aging and Youth. The WCPSF has a membership of over 60 individuals in Wayne County that are committed to providing excellent service to families despite limited resources.

Due to the large number of members, WCPSF decided to develop three sub-committees that would work on the groups' identified goals which are: increase academic achievement, improve behavioral health and improve support systems for families. Each sub-committee identified two or three strategies to work on to reach the targeted goals for 2015.

The WCPSF started to meet every other month so that sub-committees could have time to work on specific goals. In 2015, sub-committees accomplished the following:

- Implemented *Academic Victory* Programs in the North Rose –Wolcott and Sodus School Districts in an effort to improve attendance in elementary school. Currently, Academic Victory is in the Lyons, NR-W, and Sodus Districts.
- Risk & Protective surveys were completed in ten school districts by 6th, 8th, 10th, and 12th graders. Over 2,500 students were surveyed. The surveys are helpful in the planning process in identifying areas that need to be addressed.

- In an effort to increase mental health awareness, trainings were offered countywide in Mental Health First Aid focusing on both adults and children.
- Developed and distributed a questionnaire for the second year in a row for parents of children entering kindergarten in an effort to gather data to improve early childhood education. Ten of the 11 schools in Wayne County participated. The data gathered from the questionnaires will be valuable for school districts to work on a standard protocol for kindergarten registration countywide. The WCPSF will work closely with districts to develop this protocol in 2016.
- Began collaboration to improve academic school to career success. Started planning for an 8th grade countywide, hands on career day for 2016.
- Developed family reading times in libraries to increase pro-social engagement with families.
- The “Partnership” is a countywide collaboration with its own email, letterhead, and website to be used in obtaining funding and serving families. Several grants were submitted using the Partnership brand.
- Provided school districts with a menu of school to career presentations to select for students. The Partnership organized the presentations. In the 2015-2016 school year over 1,000 students will have participated in presentations focusing on career development.

Wayne Co. Partnership for Strengthening Families

Agency	Agency	Agency
Catholic Charities of WC	North Rose-Wolcott CSD	WC Action Program
Cornell Cooperative Ext	NYS Office for People with DD	WC of Aging and Youth
Council on Alcoholism	Palmyra Macedon CSD	WC Social Services
Dephi Drug & Alcohol	Pioneer Library	WC Probation
Evalumetrics Research	Scarlet Thread Ministries	WC Public Health
Family Counseling of the Finger Lakes	Starbridge	WC Rural Health Network
FL Addictions Counseling	Sodus Central School	WC Workforce Development
Literacy Volunteers	Wayne ARC	Wayne-FL BOCES
Lyons Central CSD	Wayne Behavioral Health Network	
Newark CSD	Wayne CSD	

Youth Direct Services

Families and Communities Together (FACT)

The Families and Communities Together (FACT) primary goal is to enhance family functioning by providing coordinated, individualized services to at-risk children and their families in order to prevent more invasive and costly interventions such as, juvenile justice/ family court, residential/correctional placements or alternative school placements.

FACT is designed to assist families with children who are identified as high-risk of placement due to emotional or behavioral challenges. The FACT initiative serves nine school districts in Wayne County: Clyde-Savannah, Lyons, Marion, Newark, North Rose-Wolcott, Palmyra-Macedon, Sodus, Wayne and Williamson. This was the first year that Wayne Central contracted for FACT services. The FACT mission is to provide better oversight, coordination and collaboration of existing services to improve families' success of remaining intact.

Since the inception of the program in 2001, FACT has continued to grow in both the number of school districts served, as well as, increasing the target population age from elementary students to including middle school students in 2002/2003. Schools are the primary referral source of FACT. They are frequently the first to identify the behavioral indicators that could potentially lead the youth to future placement. FACT is an appropriate intervention prior to schools initiating PINS/court involvement.

The operating budget for the FACT program consists of multiple funding sources. In 2015, revenue sources to support this effort were New York State Office of Children and Family Services, Office of Mental Health Reinvestment dollars, the Bullis Foundation, Wayne County and nine contracting schools.

In 2015, FACT worked with **127** youth from **60** families. The school systems and youth serving agencies identified **9** of these youth on the threshold of placement at the time of the referral. A post evaluation completed by the referral sources revealed that **2** educational, **5** foster care, **0** residential and **2** psychiatric placements were averted, **saving approximately \$525,000** plus educational costs. (See 2015 FACT Annual Report)

FACT also measured goal performance of the families participating in the program. The goals were split up into four categories as follows:

- Family's basic needs (food, housing, employment, child care)
- Parents goals (Parent Education, Budget Education, counseling)
- School related goals (communication, attendance, performance, advocacy)
- Youth goals (family/peer relations, behavior, counseling)

Seventy-seven percent of the goals set for the families and individuals in the family were obtained. (See 2015 FACT Annual Report)

2015 FACT ANNUAL REPORT

CHILDREN	#	FAMILIES	#
New	68	New	31
Carried Over	59	Carried over	29
Total Children	127	Total Families	60

Cases per School District-Number of Families

SCHOOL	NEW	CARRIED OVER	TOTAL
Clyde-Sav	3	1	4
Lyons	3	4	7
Marion	0	4	4
Newark	15	8	23
NR-Wol	1	7	8
Pal Mac	3	2	5
Sodus	4	1	5
Wayne	2	0	2
Williamson	0	2	2
TOTAL	31	29	60

Male –79 Female – 48 White –90 Black –2 Hispanic – 13 Mixed – 20 Asian - 2

Goal Performance Measurements

Category	Goals Set	Obtained
Family’s Basic Needs (Food/Housing/Employment/Child Care)	94	81 (86%)
Parent(s) Goals (Parent & Budget Ed/Counseling/SA)	100	61 (61%)
School Related Goals (Communication/Performance/Attendance Advocacy/Classification&Placement Asst//Evaluations)	67	57 (85%)
Youth Goals (Family&Peer relations/home behavior/Counseling/SA Issues)	88	69 (78%)
Total # of Goals	349	268 (77%)

PLACEMENTS ADVERTED	CHILREN IDENTIFIED	ESTMATED SAVINGS	AMOUNT PER PLACEMENT PER YR
Educational	2	\$150,000 (approximately)	\$75,000
Foster Care	5	\$75,000 plus educational costs	\$15,000
Residential	0	\$0	\$125,000
Psychiatric	2	\$300,000	\$150,000
TOTAL	9	\$525,000 plus educational costs	

The Runaway Program

The Department of Aging and Youth provides direct service for the Runaway Program. The Wayne County Runaway Program is a non-residential program that serves youth ages 12-18 with the goal of reuniting runaways with their families. Services provided by the Runaway Program include case assessment, case management, referral information, family mediation, and crisis respite. In 2015, the Runaway Program received **26** helpline calls. Most helpline calls come from personnel in school districts. **Nine youth** and their

families received face to face referral services or case management services. All the youths that received case management services were able to return home or live with an extended family member.

The Runaway Program provides interactive presentations on runaway prevention. These presentations cover youths' rights and responsibilities when making decisions about running away from home. Also, the rights and responsibilities of the parents are discussed in the presentations.

Sodus Point Park

The Department of Aging and Youth administers the Wayne County Sodus Point public beach swim program. The Department works very closely with the NYS Department of Health and adheres to strict state regulatory guidelines, regarding water quality and safety issues. See the Sodus Point Park 2015 Summary Report on the next page.

In 2015, over 8,800 individuals utilized Sodus Point Park for swimming, picnicking and relaxing. The Department hired and supervised a team of lifeguards that provided an exceptional service to the public. Also, Sodus Point Park was one of the few parks in the area that was able to remain open nearly every day because of good water quality.

Fifteen lifeguards staffed the lakeside and bayside beaches, providing water supervision and first aid services for both local and out of town visitors. Also, the lifeguards hosted Beach Dayz events for a total **300 participants** (a 43% increase in participation from the 2014 season) from Macedon Recreation, Ontario Recreation, Palmyra Community Center, Alex Eligh Summer Program, Sodus Recreation and Sodus Point Community Center. During Beach Dayz lifeguards provided free healthy living activities. Youth learned about water safety, lifeguarding techniques and even went through a "lifeguard boot camp". Young participants also enjoyed sand castles, beach games, tug of war and swimming during their visit to Sodus Point Park's Beach Dayz.

Sodus Recreation once again utilized Sodus Point Park to hold swimming lessons for Wayne County youth. Nearly **100 participants** learned swimming skills on the bayside swim area over a six week period. Lifeguards provided assistance and support to the program as needed.

In July 2015, three individuals were rescued outside the designated swim area on the bayside of Sodus Point Park by the lifeguard team on duty. One victim received CPR and was taken to the hospital for follow-up. All three victims were successfully rescued thanks to the trained, experienced lifeguards on duty. Jacob Kehoe, Sarah Gulino, Raben Osborne, Ben Furber and Conner Pendleton were recognized by the Wayne County Board of Supervisors with a Proclamation for their heroic efforts.

In August the Department of Aging and Youth was the lead organizer for a triathlon at Sodus Point. **Over two hundred people** participated in the event.

**Wayne County
Sodus Point Park
2015 Season**

Census

Random Sample of Patrons - Collected by SPP Staff

	Youth	Adults	Total
Wayne County Residents	106	53	159
NYS (Non Wayne Co.) Residents	127	74	201
Out of State Visitors	17	25	42
Out of Country Visitors	26	43	69
Totals	276	195	471

▪ **Out of State visitors include:**

1. Florida
2. Georgia
3. Michigan
4. North Carolina
5. Pennsylvania
6. South Carolina
7. Texas
8. Virginia

▪ **Out of Country visitors include:**

1. Brazil
2. Canada
3. England
4. France
5. Germany
6. Iraq
7. Italy
8. Puerto Rico
9. Russia
10. Jamaica

▪ **Visitors** 8,857

▪ **Lakeside beach closures:** 4 full days

- 1 High waves,
- 2 Seaweed
- 1 E.coli

▪ **Bayside closures:** 0 full days closure

Youth Contracted Services

Family Counseling Service of the Finger Lakes

The Youth Department contracts with Family Counseling Service of the Finger Lakes, Inc. (FCSFL) to provide counseling services to youth and their families. In 2015, individual and family counseling services were provided to **75 youth**. The Youth Dept. works closely with FCSFL because many FACT families receive counseling services through FCSFL. Also, a short-term, in-school counseling program was started in the fall of 2014 for Lyons, Pal Mac, and Newark School Districts. FCSFL provided the counseling for this program and served fourteen youths in 2015. The agency provides office hours in two locations, Newark and Sodus. FCSFL has evening hours. Location and extended hours have been beneficial in serving families in need of counseling services.

Pre-Trial Diversion Services

The Diversion Program is for youth 16-21 years of age who have committed a crime and may be served more successfully in a non-traditional court process. Diversion services are an option for individuals that court feels would benefit from a coordinated treatment program of counseling and supportive services. In 2015 Pre-Trial Diversion worked with **64 clients** that received individual service plans and client-based assessments. There has been a trend for judges deciding to adjourn cases contemplating dismissal (ACD) rather than referring the cases to Diversion Services. **Eighty-two percent** of the Diversion clients in 2015 successfully met the goals of their contract and were favorably discharged from the program. **Eleven percent** decided to go through the court process rather than Diversion. This is a good success rate, considering that again in 2015, there was an increase in complex cases that included mental health issues and substance abuse.

Pre-Trial Homeless Program

Wayne Pre-Trial Services, Inc. served **30 youth** ages 16-21 in the Homeless Program. The community with the highest percentage of homeless youth served by the program was Newark at 30%. The program defines a homeless youth as a person under the age of 21 who is in need of services and is without a stable place of shelter. The Homeless Program provides services such as short-term crisis management; assisting the youth to obtain shelter, food, and clothing; crisis intervention; counseling; case management; and independent living skills. Individualized treatment plans are provided that include weekly counseling, academic services and vocational training.

Wayne County Action Program Family Education

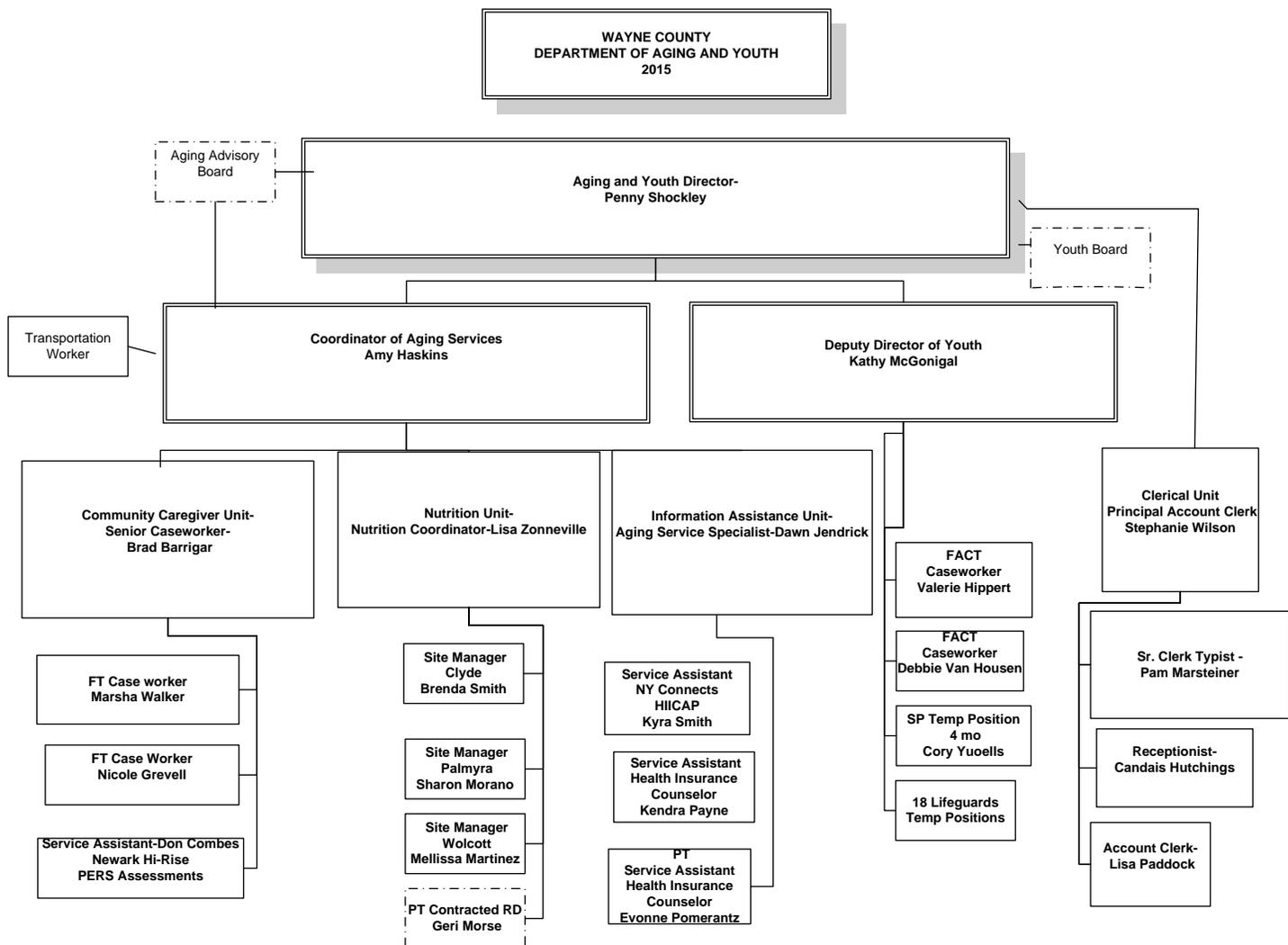
Wayne County Action Program (WCAP) provides in-home parent education and anger management curriculums to FACT families. **Twenty-seven families** were served in 2015. WCAP provided families with curriculums such as:

- Parents Interested in Nurturing Effectively (parents with children ages 0-8)
- Guiding Good Choices (parents of children 9-14)
- Staying Connected with Your Teen (parents of youth 12-18)
- Seeing Red (anger management education for elementary/middle school children)
- Fire Cracker (anger management education for parents)
- Incredible Years

Wayne County Action Program Intensive Crisis Respite

WCAP Intensive Respite Program provides crisis respite services for youth in the FACT Program, the Runaway Program, and the Homeless Program. In 2015, WCAP did not need to provide any crisis respite to the previously mentioned programs.

WAYNE COUNTY DEPARTMENT OF AGING AND YOUTH ORGANIZATIONAL CHART



AGING ADVISORY COUNCIL

Pat Albrecht-Newark
Barb Campbell-North Rose
Marianne DeBellis-Wayne Co. Dept. of Social Services
Dorothy DeMay-Newark
Robert Hanson-Newark
Peggy Hanson-Newark
Marylyn Ianiri-Sodus Point
Carm Kreuger- Wayne County Action Program
Mary Ann Lane-Marion
Brian Manktelow- Lyons Town Supervisor
David Nussbaumer-Palmyra
Susan Nussbaumer-Palmyra
Mae Pits-Williamson
Alice Reynolds-Walworth
Pam Taylor-Wolcott

YOUTH BOARD

Don DiCraсто-Chair- Scarlet Thread Ministries
Donna Johnson-Vice Chair- Wayne County Action Program
William Campbell- Palmyra Community Center
Amie Cressman- Cornell Cooperative Extension
Debra DeRue-Williamson
Jon DiCraсто- Student
Elizabeth Frey-Student
Ed Hunt- Wayne Behavioral Health
Mary Jones-Galen
Laurie McFaul Frye-Sodus Recreation
Michael Muscolino- Alex Eligh Community Center
Pam Phillips- Wayne County Probation
Susan VanAcker- Wayne Central School
Valerie Van Dongen- Newark