

Promoting independence, dignity, health, and quality of life

# Community & Caregiver Services

Case Management \* Transportation

Legal \* Personal Care Aide Services

Chore Services \* Caregiver Support

PERS:Medical Alert Systems

**WAYNE COUNTY  
DEPARTMENT OF  
AGING AND YOUTH**

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**Help is  
only a  
phone call  
away!**

### ***Aide/Chore Service***

Are you finding it difficult to keep up with day to day tasks? Are you caring for someone and need a little extra help? We contract with local aide service and chore agencies to provide personal care and homemaker services. The cost of service is based on income and most individuals receive service at no cost.

### ***Case Management***

Caseworkers are available to meet with older adults and their family members to assess the need for a variety of community-based services and to assist with organizing and setting up these services. There is no cost for case management.

### ***Personal Emergency Response System***

Personal emergency response units are available to people who are generally alone for at least eight hours a day and who have health conditions that may require immediate help. We subcontract with a company who specializes in medical alert units to provide, maintain and monitor the units. Our staff will complete an assessment and units are assigned based on need. Units are available at no cost, but donations to offset program expenses are appreciated.

### ***Transportation***

Whether you choose not to drive or prefer the convenience of door-to-door transportation, the Department of Aging and Youth can help you get to where you need to go. Service is available to Wayne County residents age 60 and older for shopping, medical appointments, and rides to senior centers. Transportation is scheduled on a first-come first-served basis. Please check our schedule of destinations before making your appointments and reservations. We can also provide vouchers to cover the cost of out-of-county trips to medical appointments.

### ***Legal Services***

We have a contract with Legal Assistance of Western NY to provide legal consultation or assistance on a variety of civil legal issues. In most cases, services are covered by funding that our office receives . Donations are also accepted.

### ***Caregiver Support***

Parents moving in? Caring for a neighbor or loved one? Have questions and not sure where to turn? Our office hosts monthly and on-line caregiver support groups . We also team up with the Alzheimer's Association to offer dementia support for caregivers. You can also just call with questions and concerns.

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Programs and services provided by the Department of Aging and Youth are funded by the Older Americans Act, the New York State Office for the Aging, Wayne County, and contributions. Contributions are free and voluntary and should reflect your own personal financial situation. Individuals with a self-declared income at or above 185% of the federal poverty level are encouraged to contribute at levels based on the actual cost of service.